

Dear Family:

By now you should have received a letter from the Commander of Navy Region Hawaii (NAVREGHI) announcing the Resident Energy Conservation Program (RECP). This letter gives a summary of the program and invites you to attend one of several community meetings to learn more.

NAVREGHI and Forest City Residential Management are one of the first Department of Navy PPV's in the country to implement the RECP to encourage residents to conserve and use utilities wisely. Your successes will set precedents for your peers across the country.

How and when will the program start? Although you have already been receiving monthly utility consumption reports and should be very aware of your usage, the RECP program will officially begin on September 1, 2010, with the start of "mock billing" that will run through December 2010. The purpose of mock billing is to show your usage in a true bill format to assist you in understanding the monetary value of energy you are using. Your reports during the mock billing period will provide time for you to make any necessary lifestyle changes in preparation for actual billing.

Each month, we will calculate the average amount of electricity used by homes similar to yours with the same number of bedrooms and about the same size. This like-type group average will be your target and your mock bill will show how your usage compares to that of other homes in your group. Buffer zones of 20 percent will be established above and below the like-type group average so that there is a band of consumption that will be considered as normal usage.

Actual billing will begin on January 1, 2011. You will receive your first bill for January's usage from our billing company in mid-February. You will owe nothing if your usage falls within the normal usage band, receive a rebate or credit if you use less than the normal usage band, or have a payment due if your usage exceeds the normal usage band.

Prior to January 1, 2011, all residents will be required to sign a new lease agreement that will include a clear explanation of utility responsibilities. We will provide you with a lease signing schedule as we get closer to actual billing.

Please plan on joining your Resident Services Team and Navy leaders as we host a series of community meetings. One hour preceding the RECP briefings we and our Navy partners will host an informal open house at the meeting location. Tables will be available for you to pick up information and ask questions regarding RECP and energy conservation. We hope to see you at one of the following locations/times for the RECP briefings:

- * August 17 and 18 Sharkey Theater, JBPHH at 5:30 pm
- * August 19 - Pearl City Peninsula Community Center at 5:30 pm
- * August 23 - PMRF Shenanigan's restaurant at 6 pm

- * August 24 - Ford Island Conference Center at 5:30 pm
- * August 25 - Pearl City Peninsula Community Center at 5:30 pm
- * August 26 - Wahiawa Annex Chapel at 5:30 pm

If you have any questions now, please contact our Resident Services Team at (808) 839-8600 or visit our website at www.fcnavyhawaii.com
<<http://click.icptrack.com/icp/relay.php?r=60974984&msgid=263207&act=RRZF&c=589109&destination=http%3A%2F%2Fwww.fcnavyhawaii.com%2F>> .

Sincerely,
Forest City Residential Management